Sponsored Stories for Premium and Marketplace

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Facebook © 2011 Page 1

What are Sponsored Stories?

People are naturally interested in things their friends care about. That's why the News Feed is such a central part of Facebook: News Feed stories give friends an easy way to show each other what they like.

Now with Sponsored Stories, you can increase the visibility of these powerful News Feed stories when they relate to your organization or



business. No matter how many fans you have, they are only a portion of the people you can reach on Facebook. Sponsored Stories broadens your reach by allowing your fans to help their friends discover your brand and connect with your campaign objectives. Like Facebook Ads, Sponsored Stories are non-disruptive and respect people's privacy settings. There are seven types of Sponsored Stories that each surface different types of content.

How Sponsored Stories work:

1 A person engages with your Page, App, Place or Domain.



Normally, a story about this activity can be generated on their friends'

News Feeds, which their friends may or may not see due to the dynamic nature of News Feed.



By including Sponsored Stories with your Facebook Ads campaign, this person's friends can also see the story appear in the right-hand side of Facebook.



Sponsored Stories also support the content that your Facebook Page publishes to its fans. The dynamic nature and unique algorithm behind each person's News Feed means that each person's experience is different on Facebook. For Page owners, this means that some of your fans do not see your valuable Page posts (status updates, videos, photos) in their News Feed. Sponsored Stories for Page Posts allows Page owners to ensure your fans see the content that your Page publishes.

Sponsored Stories Types

All Sponsored Stories are 240 px wide and have variable height. Since they're generated from the actions people take with your business, you do not need to add a creative to your Sponsored Stories campaign.

1. Page Like Story

What happens: Someone liked your Page directly from Facebook or from the Like Box on your website at any point in time.

What you can do: You can use the Page Like Story to make sure his friends know about this action.

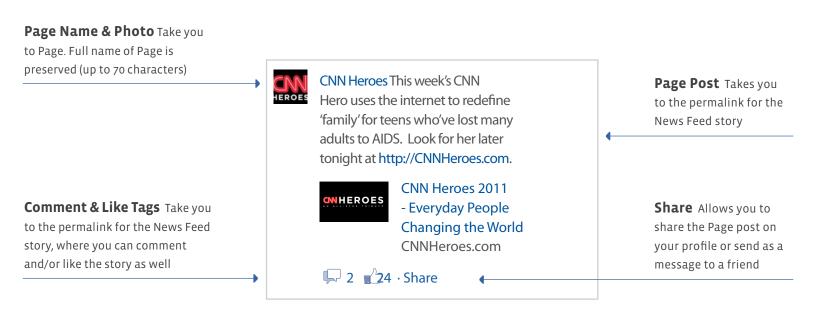


2. Page Post Story

What happens: You published a post from your Facebook Page to your fans.

What you can do: You can use the Page Post Story to make sure that more of your fans see your most recent Page post*.

*Note: excludes posts with language or location filtering



- If Page post is an image alone: max dimensions of 90px wide, 90px high (aspect ratio is preserved); 70 character maximum for photo title
- If Page post is an image with comment: 50 px wide, 50px high (aspect ratio is preserved); 70 character maximum for photo title; 100 character maximum (followed by ellipses)
- If Page post is a video alone*: 90px wide, 90px high (aspect ratio is preserved); 70 character maximum for video title
- If Page post is a video with comment*: 50px wide, 50px high (aspect ratio is preserved); 70 character maximum for video title; 100 character maximum (followed by ellipses) for comment
- *Note: Premium Sponsored Stories have video-play capabilities inline, while Marketplace Sponsored Stories do not.

3. Page Post Like Story

What happens: One of your fans liked one of your Page posts in the last seven days.

What you can do: You can use the Page Post Like Story to make sure his friends know about this action.



- If the liked Page post is a status update: 100 character maximum (followed by ellipses)
- If the liked Page post is an image alone: max dimensions of 90px wide, 90px high (aspect ratio is preserved); 70 character maximum for photo title
- If the liked Page post is an image with comment: 50 px wide, 50px high (aspect ratio is preserved); 70 character maximum for photo title; 100 character maximum (followed by ellipses)
- If the liked Page post is a video alone*: 90px wide, 90px high (aspect ratio is preserved); 70 character maximum for video title
- If the liked Page post is a video with comment*: 50px wide, 50px high (aspect ratio is preserved); 70 character maximum (followed by ellipses) for comment
- *Note: Premium Sponsored Stories have video-play capabilities inline, while Marketplace Sponsored Stories do not.

4. App Used and Game Played Story

What happens: Someone used your App or played your Game at least twice or for at least 10 minutes in the last month.

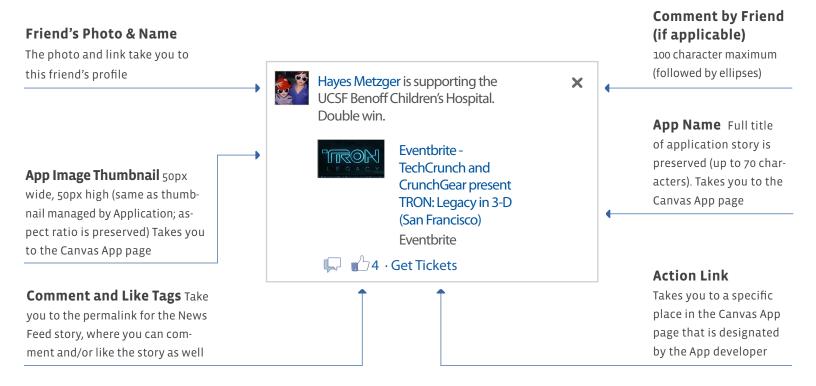
What you can do: You can use the App Used and Game Played Story to make sure his friends know about this action.



5. App Share Story

What happens: Someone shared a story from your App in the last seven days.

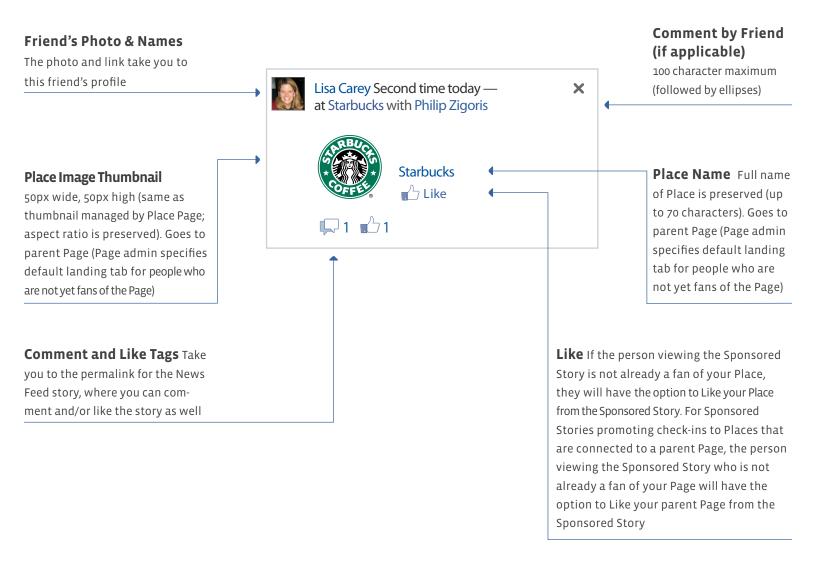
What you can do: You can use the App Share Story to make sure his friends know about this action.



6. Check-in Story

What happens: Someone checked in and/or claimed a deal at one of your claimed Places in the last seven days using Facebook Places.

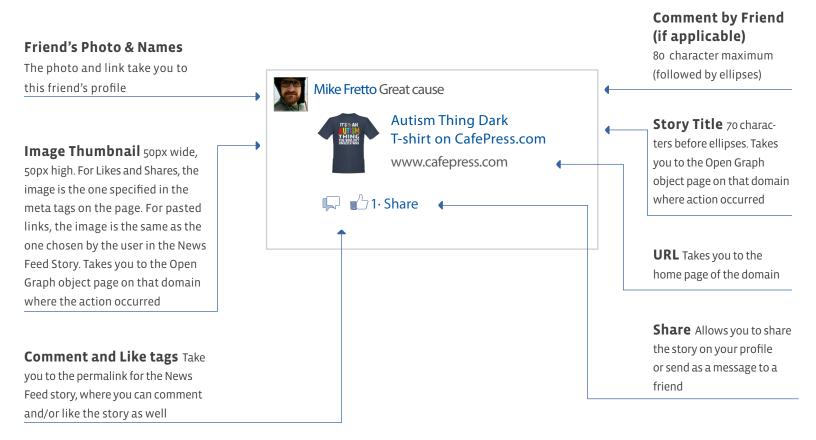
What you can do: You can use the Check-in Story to make sure his friends know about this action.



7. Domain Story

What happens: Someone liked a piece of content on your website using the Like button, shared a piece of content from your website using the Share button, or pasted a link to your website in his status update in the last seven days.

What you can do: You can use the Domain Story to make sure his friends know about this action.



Summary: 7 Sponsored Stories types

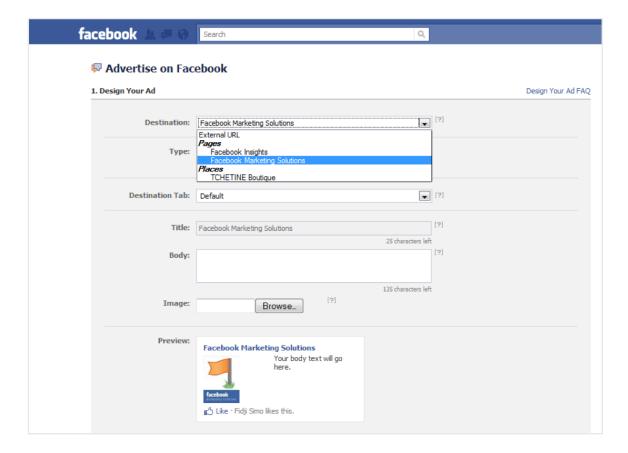
Story type	Image	Story content	Who sees it
Page Like	Mike Fretto and Mary-Jane Faul like Southwest Airlines. Southwest Airlines Like	Someone liked your Page directly from Facebook or from the Like Box on your website at any point in time.	The friends of your fans.
Page Post	CNN Heroes This week's CNN Hero uses the internet to redefine 'family' for teens who've lost many adults to AIDS. Look for her later tonight at http://CNNHeroes.com. CNN Heroes 2011 - Everyday People Changing the World CNNHeroes.com	You published a post from your Facebook Page to your fans.	Your current fans.
Page Post Like	Fidji Simo likes adidas Soccer's album FC Dallas 4/17/11. FC Dallas 4/17/11 FC Dallas 4/17/11	One of your fans liked one of your Page posts in the last seven days.	The friends of your fans who liked your Page posts.
App Used and Game Played	Lauryn Hale played Glory of Rome. Glory of Rome Play	Someone used your App or played your Game at least twice or for at least 10 minutes in the last month.	The friends of the people who used your App or played your Game.
App Shared	Hayes Metzger is supporting the UCSF Benoff Children's Hospital. Double win. Eventbrite – Tech-Crunch and Crunch-Gear present TRON: Legacy in 3-D (San Francisco) Eventbrite ### 4 - Get Tickets	Someone shared a story from your App in the last seven days.	The friends of the people who shared a story from your App.
Check-in	Lisa Carey Second time today — at Starbucks with Philip Zigoris Starbucks Like	Someone checked in and/or claimed a deal at one of your claimed Places in the last seven days using Facebook Places.	The friends of the people who checked in or claimed a Deal.
Domain	Mike Fretto Great cause Autism Thing Dark T-shirt on CafePress.com www.cafepress.com ¬¬¬¬¬¬¬¬¬¬¬¬¬¬¬¬¬¬¬¬¬¬¬¬¬¬¬¬¬¬¬¬¬¬¬	Someone liked a piece of content on your website using the Like button, shared a piece of content from your website using the Share button, or pasted a link to your website in his status update in the last seven days.	The friends of the people who liked or shared content from your site.

Create Marketplace Sponsored Stories in 5 easy steps

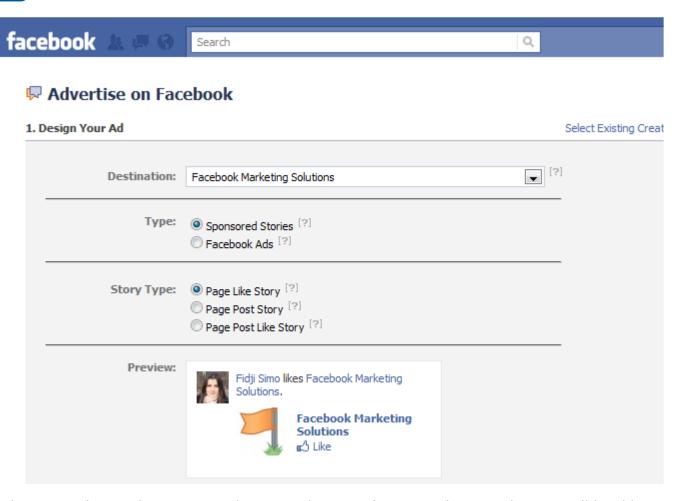
Step 1 Go to http://www.facebook.com/ads/create

Step 2 Select the Destination you want to promote

In the 'Destination' drop-down menu, please select the Page, Place, App or Domain that you want to promote using Sponsored Stories. If you want to promote stories coming from your Domain, you will first need to claim your Domain. This process should take your developer about five minutes to complete and simply involve adding tags to the header of your webpage. Claiming your Domain will also allow you to get access to <u>Insights for Domains</u>, a Facebook dashboard providing detailed analytics about the people who interact with content on your website. To claim your domain, please click <u>here</u> and follow the instructions under "Claiming a Domain".



Step 3 Select the type of stories you want to promote



Under 'Type', please select 'Sponsored Stories'. The type of Sponsored Stories that you will be able to select under 'Story Type' will vary:

- For a Page, you will be able to choose a Page Like Story, a Page Post Story or a Page Post Like Story
- For a Place, you will be able to choose a Page Like Story, a Page Post Story, a Page Post Like Story or a Check-in Story
- For an App that is a Game, you will be able to choose an App Share Story or a Game Played Story
- For an App that is not a Game, you will be able to choose an App Share Story or an App Used Story
- For a Domain, you will only be able to select a Domain Story

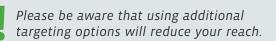
In order to create several types of Sponsored Stories, you have to go through the create flow each time you want to create a new type.

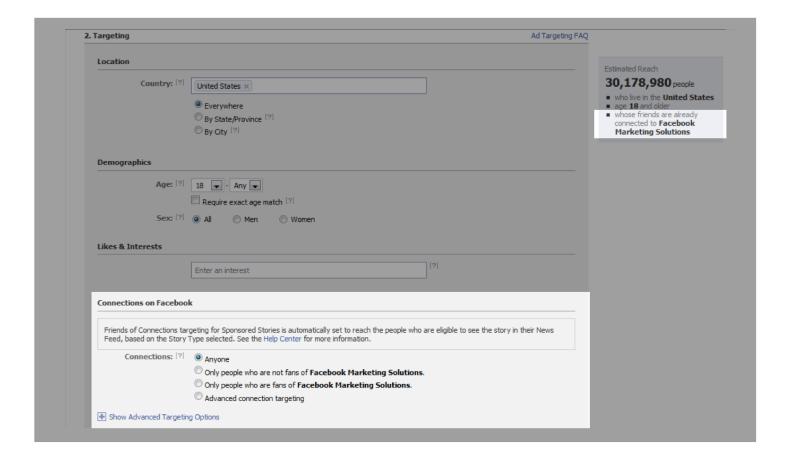
Please refer to pages 3 to 9 of this guide to determine which type of Sponsored Stories will help you achieve your marketing objectives.

Step 4 Select your targeting criteria

Sponsored Stories are targeted to people who are eligible to see the story in their News Feed. You can narrow down your target audience further using the same targeting options that are available

for Marketplace Ads. For more information about these targeting criteria, please visit the Guide to Facebook Ads at http://www.facebook.com/adsmarketing/





Step 5 Set up your campaign budget, pricing and scheduling

You can set up your campaign budget, pricing and scheduling for Sponsored Stories the same way you would for Marketplace Ads. You can learn more about it by visiting the Guide to Facebook Ads at http://www.facebook.com/adsmarketing.

Recommendation: Increase organic actions

Sponsored Stories depend on the amount of organic actions people take with your Page, Place, App or Domain. Therefore, we recommend that you use both Sponsored Stories and Facebook Ads. Your ad campaign will increase the number of actions people take with your content, while Sponsored Stories will broaden the reach of those actions. Additionally, we advise you to put social plugins on prominent locations your website and give people compelling reasons to share content from your site in order to increase to number of organic stories about your business.